



BitRaser Drive Eraser

User Guide for version 3.0

Legal Notices | About Stellar | Contact Us

Copyright © Stellar Information Technology Private Limited. All rights reserved.

Table of Contents

1. General Information
1.1. About BitRaser Drive Eraser2
1.2. About the Guide
1.3. Contact Information6
2. Getting Started7
2.1. System Requirements
2.2. How to Boot and run BitRaser Drive Eraser9
2.3. Connecting to Internet14
2.4. Connecting to BitRaser Server18
2.5. General Overview of User Interface 20
3. Working with the Software
3.1. Erasure Process
3.2. Configuring Erasure Details
3.3. Working on Report and Certificate
3.3.1. View and Customize Report
3.3.2. Save Report
3.3.3. Export Report
3.3.4. Generate and Save Certificate
3.4. General Settings 40
4. Frequently Asked Questions (FAQ)
5. Legal Notices
6. About Stellar

1. General Information

- 1.1. About BitRaser Drive Eraser
- 1.2. About the Guide
- 1.3. Contact Information



1.1. About BitRaser Drive Eraser

What is BitRaser Drive Eraser?

BitRaser Drive Eraser is a portable and reliable application providing permanent data erasure of storage device. This application erases data in order to prevent recovery of sensitive data that is no more required. Many organizations and users, while formatting their hard drives, still found an open possibility of data being recovered. **BitRaser Drive Eraser** solves this problem efficiently by using powerful algorithms that fill the storage device with useless binary data. This leaves no possibility of the data to be recovered.

BitRaser Drive Eraser is a product of Stellar.

What is disk erasing and how it works?

Disk erasing is the process of permanently deleting data from a hard disk. In it's simplest form, a disk erasure method will write all zeros, but in more advanced algorithms, a combination of filling up a disk with random data (either 1s or 0s) plus multiple passes to ensure the impossibility of retrieving data from an erased disk.

Key Features of BitRaser Drive Eraser:

- **Permanent Data Erasure**: Securely and permanently erase sensitive data from hard drives.
- **Supports Multiple Drives Types**: Supports erasure of IDE, SATA, SCSI hard drives SSD, USB drive and SD card. It also supports to read and write ATA commands and HPA/DCO detection and removal.
- **Multiple Erasure Methods**: Equipped with 24 world-class erasure methods and up to 5 custom erasure methods can be added as per requirement.
- **Erasure Validation**: Option to verify the erasure through Random verification or Total verification method.
- Option to Erase Multiple Drives in a Single Session: Supports up to 32 hard drives for simultaneous erasure.
- **Support for RAID**: Raid dismantling supported for MegaRaid and Adaptec card.
- Support to Erase Bad/Remap Sectors: Effectively erase disks containing bad/remapped sectors.
- **Option to Locate a Disk**: While erasing multiple disks, the disk locate feature helps to locate the required disk with a glowing bulb.



- Reporting and Certification:
 - Generate 100% secure and tamper-proof reports/certificates.
 - Option to customize a report layout as per requirements.
 - Option to add verification signatures in a certificate.
 - Automatic report delivering to BitRaser Cloud Console. (*Applicable only if you have BitRaser Drive Eraser's licenses on cloud*.)
 - Generates NIST compatible certificates.
 - Support for generating erasure certificates with annexure.
 - Digital identifier and report/certificate data validation feature.
 - Option to save a report in PDF and XML format.
 - Option to save a certificate in PDF format with or without annexure.
 - Full visibility of hardware and erasure details for customized reporting.
- Cloud Management with BitRaser Server (*Applicable only if you have BitRaser Drive Eraser's licenses on cloud*): Cloud integration for user management, licenses, and reports. Also, the software automatically saves all reports and certificates on BitRaser Server.
- Supports Encryption for Data Security (*Applicable only if you have BitRaser Drive Eraser's licenses on cloud*): All the data transferred between the software and **BitRaser Server** is encrypted for data security.
- Multiple Options to Boot and Run: Option to boot using either a USB dongle or CD/DVD
- Multiple Options to Connect to Internet (*Applicable only if you have BitRaser Drive Eraser's licenses on cloud*): Option to connect to the internet using either Ethernet or Wireless. It also supports connecting the internet using a Proxy Server.
- No Expiry of License: Pay per use The licenses never get expired.



1.2. About the Guide

Welcome to **BitRaser Drive Eraser User Guide** for version 3.0! Choose a topic from the left to navigate through different topics that are in this guide.

This user guide contains sequential steps to assist you through various **BitRaser Drive Eraser** functions. Each function is explained in details, in the corresponding sections. The guide covers the following major topics:

- 1. General Information
- 2. <u>Getting Started</u>
- 3. <u>Working with the Software</u>
- 4. Frequently Asked Questions (FAQ)
- 5. Legal Notices
- 6. About Stellar

This guide is intended for individuals who use **BitRaser Drive Eraser** to erase storage devices in order to prevent recovery of sensitive data that is no more required.

This guide is helpful if you are using **BitRaser Drive Eraser** application with license information either on cloud or a USB lock key. There are minor differences in the functionality of **BitRaser Drive Eraser** if you are using cloud or a USB lock key for accessing the license information. These differences are given in detail, in the corresponding topics of this guide.

This guide has the following features for easy navigation and understanding:

There are *Cautions* and *Notes* in some topics of this guide for better understanding and ease of work. These *Cautions* and *Notes* are given in *italics style*.

Definition of acronyms used in this guide:

ITEM	EXPLANATION
Bad Sectors/Bad Blocks	Bad sectors or bad blocks is the space of the disk which can't be used due to the permanent damage or OS is unable to access it.
BIOS	BIOS stands for Basic Input/Output System. The BIOS is a computer program embedded on a chip on a computer's motherboard that recognizes and controls various devices that make up the computer.
HDD	Hard disk drive (HDD) storage is made up of magnetic tape and has mechanical parts inside. This type of drive is cheaper and available with more storage space than SSDs.
HPA/DCO	The Host Protected Area (HPA) and Device Configuration Overlay (DCO) are features for hiding sectors of a hard disk from being accessible to the end user.
ISO file	An ISO file, often called an ISO image, is a single file that's a perfect representation of an entire CD or DVD. The entire contents of a disc can be precisely duplicated in a single ISO file.



KB, MB, GB and TB	This measure is used to describe memory capacity and disk storage. A kilobyte (KB) is 1,024 bytes, and one megabyte (MB) is 1,024 kilobytes. One gigabyte (GB) is equal to 1,024 megabytes, while a terabyte (TB) is 1,024 gigabytes.
PDF	"Portable Document Format" is a file format designed to present documents consistently across multiple devices and platforms.
PNG	Portable Network Graphics (PNG) is a raster-graphics file-format for image compression.
SSD	Solid State Drive (SSD) is flash storage and has no moving parts whatsoever. As a result, they're smaller and take up less space in a PC. They are much faster to read and write when comparison to HDD.
User ID	Stands for User identification, which by default is the e-mail address of the user in this guide.
XML	"Extensible Markup Language" is a metalanguage which allows users to define their own customized markup languages, especially in order to display documents on the Internet.
ZIP	ZIP is an archive file format that supports data compression. A ZIP file may contain one or more files or directories that may have been compressed.

For any queries or feedback related to this guide, kindly <u>contact us</u>.



1.3. Contact Information

Our Technical Support professionals will give solutions for all your queries related to BitRaser Drive Eraser.

- You can either call us or go online to our support section at http://www.stellarinfo.com/support/
- For price details and to place the order, click <u>https://www.bitraser.com/buy/</u> or e-mail the sales team at <u>sales@bitraser.com</u>
- To join our partner network, click https://www.bitraser.com/partner/
- To connect to our partner team, e-mail us at partner@bitraser.com
- Chat Live with an Online technician at https://www.bitraser.com/
- Search in our extensive Knowledgebase at http://www.stellarinfo.com/support/kb/
- Submit query at https://www.bitraser.com/contact-us/
- E-mail to Stellar Support at support@stellarinfo.com



2. Getting Started

- 2.1. System Requirements
- 2.2. How to Boot and run BitRaser Drive Eraser
- 2.3. Connecting to Internet
- 2.4. Connecting to BitRaser Server
- 2.5. General Overview of User Interface



2.1. System Requirements

Before you start using **BitRaser Drive Eraser**, make sure that your computer meets following requirements.

Minimum System Requirements:

- Processor: x86 or x64 Processor
- RAM: Minimum 4 GB
- **Optical Drive**, if you are using an optical disk (CD/DVD) to boot your computer.
- USB PORT 2.0 / 3.0, with an option in the BIOS to boot computer from USB device, if you are using a USB to boot your computer.

Note: For the **BitRaser Drive Eraser** with cloud licensing, you need an active internet connection.

Note: If you are using a **BitRaser Lock Key (USB)** for licensing, you need two USB ports - one for bootable USB device and another one for **BitRaser Lock key**.



2.2. How to Boot and run BitRaser Drive Eraser

To boot and run **BitRaser Drive Eraser** on your computer or laptop, you will need a bootable media with **BitRaser Drive Eraser ISO file** installed on it. An ISO file combines all the **BitRaser Drive Eraser** installation files into a single uncompressed file.

- For the BitRaser Drive Eraser's edition with licenses on cloud, you can receive the software in two ways: You can receive a BitRaser Drive Eraser bootable media (USB drive or DVD), or you can receive a link to download a BitRaser Drive Eraser ISO file.
 If you have downloaded the BitRaser Drive Eraser ISO file, you can create a bootable media. To do this, copy the ISO file onto your drive and then burn the ISO onto a USB drive or DVD using any 3rd party software. Now install BitRaser Drive Eraser onto your computer directly from your USB or DVD drive using the steps given below.
- For the BitRaser Drive Eraser's edition with licenses on a lock key (USB), you will receive a USB device called as **BitRaser Lock Key** for licenses and a bootable media (USB drive or DVD) when you purchase the software. Using the bootable media, you can boot and run **BitRaser Drive Eraser** with steps as given below.

Note: The BitRaser Drive Eraser application boots and run using the RAM of your computer; which means BitRaser Drive Eraser does not occupy space on your computer's hard drive and the working of BitRaser Drive Eraser is not affected if you erase your hard drive using the application. Also, it means that a single session of BitRaser Drive Eraser is only valid till your system reboots. Upon rebooting, you must boot and run BitRaser Drive Eraser again using the bootable media for another session.

Steps to Boot and run BitRaser Drive Eraser:

Verify the BitRaser Drive Eraser bootable media is connected to your computer and use the following steps:

Note: Also connect the BitRaser Lock Key at this stage if you have licenses on BitRaser Lock Key.

1. Power on your computer and check the BIOS boot options to boot from the bootable media (USB drive or DVD).

Note: To know how to check the BIOS boot options, refer to the manufacture's documentation that came with your computer.

2. Once the computer boots, you will see the "BitRaser Dual Boot Menu" screen.





3. This screen has the following options:

3.1. **BitRaser**: This is the default option to run **BitRaser Drive Eraser**. This option runs BitRaser Drive Eraser automatically in the most commonly used system configuration.

Note: It is recommended that you use this option to run the BitRaser Drive Eraser successfully.

3.2. Advanced options: This provides advance system configuration options and should be used if the **BitRaser Drive Eraser** fails to run using the first option. Select **Advanced options** using the arrow keys on your keyboard and press **Enter**. The following options are displayed:





3.2.1. **BitRaser 64-Bit**: Select this option to run BitRaser Drive Eraser 64 Bit version. The following two options are available:

- 1. BitRaser 64-Bit NOFLR
- 2. BitRaser 64-Bit Safe Mode



3.2.2 **BitRaser 32-Bit**: Select this option to run BitRaser Drive Eraser 32 Bit version. The following two options are available:

- 1. BitRaser 32-Bit
- 2. BitRaser 32-Bit NOFLR



Note: Use the Back option to go back to the previous screen.

3.3. **Reboot**: Use this option to reboot your computer without running the **BitRaser Drive Eraser** application. *Note: BitRaser Drive Eraser* automatically runs using the first option if there is no input from the user in 30 seconds. Use the arrow keys on your keyboard to cancel the action within 30 seconds.



4. The BitRaser Drive Eraser now starts to boot and load from the bootable media. The following screen appears:



5. Once the system booting gets completed, you see the **BitRaser Drive Eraser** running on your screen as shown below:

BitRas	er ser						
Erasure	Erasure Details		Report				⇔ i ?
1 Media Selected to Erase							?
Model No	Serial No	Size	Total Sectors	Туре	Attribute		
Select All							
Advanced Options Erasure Method : US D	epartment of Defense, D	oD 5220.22	-M (3 passes)	•	Verifica	ation : Total Verificati	on 🗾
			Era	ise			
0							License left : 0



Note: If you have license information on **BitRaser Lock Key** and the key is not connected, you will see an error message as shown below:



Click **OK**, the following dialog box appears:



Connect the BitRaser Lock Key to the USB port of your computer and Click Yes.



2.3. Connecting to Internet

This topic is only applicable if you have BitRaser Drive Eraser's licenses on cloud.

Once the **BitRaser Drive Eraser** application is started, you must connect to the internet in order to connect **BitRaser Server** and acquire license information. To connect to the internet, use the following steps:

- 1. Click on the **Settings** icon on the top right corner of the screen, the settings window appear. This window can be used to change various general and default settings of the software. This window has the following tabs:
 - General settings
 - BitRaser Server settings
 - <u>Network settings</u>
 - <u>Proxy settings</u>
- 2. Click on **Network** tab. This tab has the following options to connect to the internet:
 - <u>Ethernet</u>
 - Wireless

Note: The *Wireless* option will only be available if you have a wireless network card installed on your computer.

Note: If you wish to connect internet using a proxy, see Proxy Settings.

• Ethernet:

This option has the following fields:

Bit	Raser Drive Eraser		
General BitRaser Server	Network Proxy		
Ethernet	⊖ Wireless		
Interface	enp3s0 - Ethernet	v	Ethernet
Configuration	Automatic (DHCP)	-	
IP Address	10.10.1.201		
Subnet Mask	255.255.255.0		
Gateway	10.10.1.255		
Primary DNS	8.8.8.8		
Secondary DNS	4.2.2.2		
Check Internet Status	Connected		
	OK Connec	t	Close



- **Interface**: Use this field to select the Interface Device from the drop down options, with which you wish to connect the **BitRaser Drive Eraser** to the internet.
- **Configuration**: Use this field to select **Automatic (DHCP)** or **Manual** Internet Protocol (IP) configuration from the drop down options.
 - 1. Automatic (DHCP) Configuration: The Automatic (DHCP) configuration is selected in this field by default. This configuration will fill up all the required fields automatically.
 - 2. Manual Configuration: This configuration has the following fields to fill:
 - **IP Address** In the given field, enter the IP address as provided by your network administrator. Enter the network's Subnet Mask in the field below it.
 - Gateway The network's gateway IP address.
 - **Primary DNS** The network's primary DNS IP address.
 - Secondary DNS The network's secondary DNS IP address.
- Wireless:

BitRaser Drive Eraser						
General BitRaser Server	Network Proxy					
◯ Ethernet	Wireless					
Interface	wlp4s4 - Wireless vireless					
SSID Name	Bitraser-M 💌					
Password	•••••					
Check Internet Status	Connected					
	OK Connect Close					

This option has the following fields:

- Interface: From the Interface dropdown menu, select the interface device you wish to use.
- **SSID Name**: From the SSID Name menu, select the wireless network that you wish to connect.
- **Password**: Enter the password of the wireless network, if the network is password protected (Password is not required if you are connecting to an open network).

Note: You will not see any network in the *SSID Name* dropdown menu, if the wireless adapter is switched off or is not configured correctly.

3. After filling the above details, click on **Connect**. **Configured DHCP/Network/Wifi connection** message appears showing you that the settings has been configured.



- 4. Check the internet connectivity by clicking on "**Check Internet Status**" button.
- 5. If the application is successfully connected to internet, the **Network Status** shows "Connected". If the connection is unsuccessful, the **Network Status** shows "Delay in response. Check status again."

Note: If the Network Status shows "Delay in response. Check status again." -

- Check that the LAN cable is properly connected to your computer when connecting using *Ethernet.*
- Check the details you have entered is correct.
- 6. Click **OK** or **Close** button to exit the settings window.



Proxy settings:

This topic is only applicable if you have BitRaser Drive Eraser's licenses on cloud.

BitRaser Drive Eraser gives an option to connect to a Proxy server if required. To connect to a Proxy, do the following steps-

- 1. Click on the **Settings** icon on the top right corner of the screen, the settings window appear. This window can be used to change various general and default settings of the software. This window has the following tabs:
 - General settings
 - <u>BitRaser Server settings</u>
 - <u>Network settings</u>
 - Proxy settings
- 2. Click on Proxy tab.
- 3. Check the Enable Proxy check-box.

Note: If you are connected to the internet, selecting Enable Proxy will disconnect the internet.

4. The following fields needs to be filled:

FIELD NAME	DESCRIPTION
Proxy Host	Enter the address of the proxy server.
Proxy Port	Enter the port number that the proxy server uses.
Proxy User	Enter the proxy user name.
Proxy Password	Enter the authentication password of the proxy user.

BitRaser Drive Eraser								
General	BitRaser Server	Network Proxy						
Proxy Settin	Proxy Settings							
🗹 Enab	le Proxy							
Proxy	Host	10.10.1.25						
Proxy	Port	80						
Proxy								
Proxy	Password	•••••						
		Save						
			Close					

- 5. Chick on **Save** to use the entered proxy settings.
- 6. Use the **Network Tab** to connect to the internet with the saved proxy details.



2.4. Connecting to BitRaser Server

This topic is only applicable if you have BitRaser Drive Eraser's licenses on cloud.

In order to acquire the **BitRaser Drive Eraser** licenses for performing the erasure process, you need to connect BitRaser Drive Eraser application to the BitRaser Server. Once the BitRaser Drive Eraser is <u>connected to</u> <u>internet</u>, use the following steps to connect to BitRaser Server:

- 1. Click on the **Settings** icon on the top right corner of the screen, the settings window appear. This window has the following tabs:
 - General settings
 - <u>BitRaser Server settings</u>
 - <u>Network settings</u>
 - Proxy settings
- 2. Click on BitRaser Server tab. This tab has the following fields to fill:

BitRaser Drive Eraser						
General	BitRaser Server	Network Proxy				
Host URL /	Server IP	bitrasercloud.com				
Server Port	No	2000				
Service Por	t No	80				
User Name						
Password						
Login Statu	S	Not Connected				
·		OK Connect Close				

FIELD NAME	DESCRIPTION
Host URL / Server IP	Host URL or Server IP address where the BitRaser Cloud Console is located.
User Name	User Name which is used to login to the BitRaser Cloud Console.
Password	Password which is used to login to the BitRaser Cloud Console.

Note: The fields Server Port No and Service Port No are disabled and cannot be modified.

3. After filling the above details. Click on Connect.



4. If the application is successfully logged into **BitRaser Server**, the **Login Status** shows "Connected". If the login is unsuccessful, the **Login Status** shows "Not Connected".

BitRaser Drive Eraser						
General BitRaser Server	Network Proxy					
Host URL / Server IP	bitrasercloud.com					
Server Port No	2000					
Service Port No	80					
User Name	disk@merge.com					
Password	•••••					
Login Status	Connected					
	OK Connect Close					

Note: If the *Login Status* shows *Not Connected*, check the details you have entered is correct and try again.

5. Click **OK** or **Close** button to exit the settings window.



2.5. General Overview of User Interface

The user Interface is divided into 3 main areas:

- Header area
- Work area
- Footer area

BitRas	SER	Н	EADER	R AR	EA		
Erasure	Erasure Details		Report				⇔ i?
1 Media Selected to Erase							<u></u>
Model No	Serial No	Size	Total Sectors	Туре	Attribute		
TOSHIBA MQ01ABF050	Z3KGCLYLT	465.76 GB	976773168	SATA	Ŷ	STATE OF T	
Select All							
Erasure Method : US D	epartment of Defense, D	oD 5220.22	-M (3 passes)	•	Verification : To	tal Verification	-
			Era	ise			
0		F	OOTE	R AF	IEA		License left : 5

- Header Area: The header area contains following tabs and buttons:
 - **Erasure Tab Erasure**: This tab contain list the connected drives in a list view and is used to perform erasure process.
 - Erasure Details Tab Erasure Details: This tab is used to enter various details to be included in reports. To know more, see the <u>Configuring Erasure Details</u> Section.
 - Report Tab Report : This tab provides BitRaser Drive Eraser report and various options for Working on Reports.
 - Settings Button 😳 : Click this button to update various settings available for BitRaser Drive Eraser.
 - About Button *i*: Click this button to see information about BitRaser Drive Eraser and system information. The about page also has buttons for **Support** and **License** information.



- Help Button ?: Click this button to open this help guide from the application.
- **Work Area**: The work area contains all the specific information and functionality of the selected tab or button.
- **Footer Area**: The footer area contains the following button and information:
 - **Power Button** : Click this button to shutdown **BitRaser Drive Eraser.** The following screen appears, Click **Yes** to close and **No** to cancel the action:

BitRaser	Drive Eraser	×
?	Do you want to	close BitRaser?
	No	Yes

• License Information : This shows the number of licenses left for perform erasure process.

Note: If you have the licenses on cloud and the application is not connected to **BitRaser Server**, the number of licenses will be shown as zero.



3. Working with the Software

- 3.1. Erasure Process
- 3.2. Configuring Erasure Details
- 3.3. Working on Report and Certificate
 - 3.3.1. View and Customize Report
 - 3.3.2. Save Report
 - 3.3.3. Export Report
 - 3.3.4. Generate and Save Certificate
- 3.4. General Settings



3.1. Erasure Process

You can securely erase data from your hard drive by using erasure feature of **BitRaser Drive Eraser**. You can choose an erasure method from a list of 24 data erasure methods. Selection of erasure method is available under **Advanced Options** section. Also, 3 verification options are available to you in order to verify that the data has been erased permanently and is no longer recoverable.

Note: You can erase up to 32 hard drives simultaneously using BitRaser Drive Eraser.

To erase data using BitRaser Drive Eraser:

1. Run BitRaser Drive Eraser application. You will see the screen as displayed below.

BitRas	er ser						
Erasure	Erasure Details		Report				♀ i ?
1 Media Selected to Erase							
Model No	Serial No	Size	Total Sectors	Туре	Attribute		
TOSHIBA MQ01ABF050	Z3KGCLYLT	465.76 GB	976773168	SATA	Ŷ	The second second	THE SECTOR FOR THE PARTY
Select All							
Erasure Method : US D	epartment of Defense, D	oD 5220.22	-M (3 passes)		Verificati	on : Total Verification	-
			Era	ise			
0							License left : 5

2. All storage devices along with their information like model number, serial number, size, total sectors, type, and attribute are displayed in the form of a list.

3. If you have multiple disks, **BitRaser Drive Eraser** provides an option to locate the disk from the application. Click on Ψ in the Attribute column of the disk that you want to locate. Alternatively, click on Ψ in top right corner of the screen to locate all the disk listed in the application. This illuminates the LED light \bigcirc (commonly knows as activity indicator) on the disks in order to locate them easily.

4. Select storage devices you want to erase by marking the check box before every storage device.

Note: Mark Select All option to select every listed device for wiping.



5. From Advanced Option section, select any one of the following erasure methods:

ERASURE METHODS	DESCRIPTION
Zeroes	This algorithm erases data by overwriting it with zeros in a single pass. This is the fastest algorithm available to a user.
Pseudo-random	This algorithm erases data by overwriting an entire hard drive with randomly generated numbers in a single pass.
Pseudo-random & Zeroes (2 passes)	This algorithm erases data by overwriting the hard drive in two passes. In first pass, it overwrites data with randomly generated numbers and in second pass it overwrites the previously generated data with zeros.
Random Random Zero (6 passes)	This algorithm erases data by overwriting a storage media with random characters in multiple passes.
US Department of Defense, DoD 5220.22-M (3 passes)	This algorithm erases data by overwriting the hard drive in three passes. In first pass, it overwrites data with zeros, then in second pass, it overwrites the data with ones and finally in the third pass overwrites the data with randomly generated bytes. This is a U.S. Department of Defense algorithm.
US Department of Defense, DoD 5220.22-M (ECE) (7 passes)	This algorithm erases data by overwriting the hard drive in seven passes. The first, fourth and fifth pass is overwriting with a random byte, its 8 right-bit shift complement and 16 right-bit shift complement; second and sixth passes are overwriting with zeros, and third and seventh pass with random data. This is a U.S. Department of Defense algorithm.
US Department of Defense, DoD 5200.28-STD (7 passes)	This algorithm erases data by overwriting the hard drive in seven passes. In first two passes, it overwrites data with certain bytes and their complements, then in next two passes it overwrites data with random characters. In fifth and sixth passes, it overwrites data with a character and its complements and finally, it overwrites data with random characters. This is a U.S. Department of Defense algorithm.
Russian Standard - GOST-R- 50739-95(2 passes)	This algorithm erases data by overwriting the hard disk with zeros followed by a single pass of random characters.
B.Schneier's algorithm (7 passes)	This algorithm erases data in seven passes. In the first two passes, it overwrites the hard disk with ones and then zeros and in next five passes, it overwrites data with random characters.
German Standard, VSITR (7 passes)	This algorithm erases data by overwriting data with three alternating patterns of zeros and ones and then a last pass which overwrites with random characters.
Peter Gutmann, (35 passes)	This algorithm erases data by overwriting it 35 times, making recovery of the erased data by any tool impossible. This algorithm takes more time than other wiping algorithms.
US Army AR 380-19 (3 passes)	This algorithm erases data by overwriting the media in three passes. In the first pass, it overwrites data with random bytes, then in second and third pass, it overwrites data with certain bytes and their complements. This is a U.S. Army algorithm.



North Atlantic Treaty Organization-NATO Standard (7 passes)	This algorithm erases data by overwriting the media in seven passes. From pass one to six, it overwrites the data with a number and its complement alternatively. Then, in the final pass, it overwrites data with random characters.
US Air Force, AFSSI 5020 (3 passes)	This algorithm erases the data by overwriting the media in three passes. First, it overwrites with zeros, then with ones and finally with random characters.
Pfitzner algorithm (33 passes)	The Pfitzner algorithm is used in file shredding and data destruction programs to overwrite existing information on a hard drive or other storage device. All the passes in Pfitzner method consists entirely of random overwriting of data in the storage device.
Canadian RCMP TSSIT OPS-II (4 passes)	This algorithm is four pass overwriting algorithm with alternating patterns of zeros and ones and the last pass - with a random byte.
British HMG IS5 Baseline Standard	One Pass-Random Pattern.
British HMG IS5 Enhanced Standard (3 passes)	This algorithm is a three pass overwriting algorithm: first pass with zeros, second pass with ones and the last pass with random data.
NAVSO P-5239-26 (3 passes)	This algorithm is a three pass overwriting algorithm: Pass 1: Writes a specified character (e.g. one) Pass 2: Writes the complement of the specified character (e.g. zero) Pass 3: Writes a random character and verifies the write.
NCSC-TG-025 (3 passes)	This algorithm is a three pass overwriting algorithm: Pass 1: Writes a zero and verifies the write Pass 2: Writes a one and verifies the write Pass 3: Writes a random character and verifies the write
BitRaser Secure & SSD Erasure	SSDs differ from HDDs as in SDD data is stored electronically on transistor arrays, thus this algorithm for SSD ensures complete data erasure.
Firmware Based Disk Array Erasure	This algorithm uses internal commands (located in the device firmware). The erasure commands can differ depending on the drive interface (ATA, SCSI, SAS, SATA).
NIST 800- 88 Clear	This algorithm overwrites media by using organizationally approved and validated overwriting technologies/methods/tools.
NIST 800-88 Purge	Apply the ATA Secure Erase command. The sanitize command is preferred to Secure Erase when the sanitize command is supported by the device.
Custom Methods	This algorithm is added by the user. User can create up to 5 <u>custom erasure</u> methods.

Note: For the erasure of SSDs, it is recommended to use the "**BitRaser Secure & SSD Erasure**" erasure method. If any other method is selected while initiating an erasure process of a SSD, **BitRaser Drive Eraser** prompts the user to change the erasure method as follows:





6. Next from **Advanced Option** section, select any one of the verification methods:

VERIFICATION METHODS	DESCRIPTION
No Verification	No verification is done after the media is erased.
Random Verification	Random verification of the storage device is done after the wiping operation, that is, randomly selected sectors of the storage device are verified after wiping operation.
Total Verification	Total verification verifies all the sectors of the storage device after the wiping operation is completed.

Note: Depending on the type of **Erasure Method** that you have selected, verification method may or may not be available.

7. Click **Erase** to initiate the erasure process, the following screen appears:



Note:

- For licenses on cloud, in order to initiate the erasure process the application must be connected to internet and **BitRaser Server**. If not, **BitRaser Drive Eraser** will open the settings dialog box when you click on **Erasure** button. Refer to <u>Connecting to Internet</u> and <u>Connecting to BitRaser Server</u> to know these settings.
- For licenses on BitRaser Lock Key, in order to initiate the erasure process **BitRaser Lock Key** must be connected to your computer. If not, you will receive an error message as follows:



In that case, make sure the **BitRaser Lock Key** is connected and initiate the erasure process again.

<u>Caution</u>: BitRaser Drive Eraser erases the selected storage device beyond recovery. Backup the data which you want to preserve from your storage device before starting the erasure process.



8. Click Yes to start the erasure process or No to cancel the action.

Note: At this stage, **BitRaser Drive Eraser** accesses the license information and licenses are consumed depending upon the number of disks you have selected for erasure.

9. A progress bar as shown below appears, showing the progress of the erasure along with percentage of completion, time left/elapsed, speed and bad sectors found on disk during the process:

BitRas	SER								
Erasure	Erasure Details		Report					•	<i>i</i> ?
1 Media Selected to Eras	e							Rep 4 197 24	
Model No	Serial No	Size	Total Sectors	Туре	Attribute	Progress	%	Time Left / Elapsed	Speed
TOSHIBA MQ01ABF050	Z3KGCLYLT	465.76 GB	976773168	SATA	Ŷ		9%	01:19:10/00:08:09	108.1 MB
-Advanced Options									k
Erasure Method : Zen	Des		Era	ise	Ventic	ation : No Ver	Theation		*
0								License left :	: 4

10. If you wish to cancel the erasure process, click on stop button 🖾 next to the progress bar.

Note: If you have *BitRaser Drive Eraser*'s licenses on cloud, the erasure report is automatically sent to *BitRaser Server* when the erasure process is completed or cancelled:

- If the report is successfully sent to **BitRaser Server**, you will see \frown icon on the bottom right corner of the report under **Report Tab**.
- If BitRaser Drive Eraser is not connected to internet and the report is not sent to BitRaser Server, you will

see ficon on the top right corner of **Report Tab** and for the bottom right corner of the report. In that case, check your LAN cable connection and re-establish internet connection. Once the internet is connected, **BitRaser Drive Eraser** will automatically send the report to **BitRaser Server**.

Note: If you have **BitRaser Drive Eraser**'s licenses on lock key, you need to save the reports manually on a connected drive after the erasure process is completed or cancelled.



3.2. Configuring Erasure Details

BitRaser Drive Eraser allows you to configure the erasure and the asset details of the erased hard disks. **Erasure Details** allows you to enter the information like customer details, media details, technician performing erasure and person validating erasure. **Asset Details** shows the information of the erasure process carried out on the different hard disks like asset tag, model number, serial number, and size. You can either enter different asset tags for individual erased hard disks or enter a specific asset tag for all the erased hard disks.

To enter the Erasure Details:

- 1. Run BitRaser Drive Eraser. Select the Erasure Details tab.
- 2. Select the radio button Enter Erasure Details.
- 3. In the Erasure Details screen, you can edit the following fields:

Erasure Eras	ure Details Rep	ort	4
r Erasure Details O Ent	er Asset Details		
Customer Details			
Customer Name	Mark Smith		
Customer Address	Arizona, US		
Media Details			
Media Source	Company A		
Media Destination	Company B		
Technician Performing Erasu	re		
Technician Name	John		
Organization	Company C		
Person Validating Erasure —			
Validator Name	Peter		
Organization	Company D		

- **Customer Details**: Enter the details associated with the customer like Customer Name and Customer Address.
- Media Details: Enter the details associated with the media/machine like Media Source and Media Destination.
- **Technician Performing Erasure**: Enter the details of the technician who has to perform the erasure process. It contains fields Technician Name and Organization.



- **Person Validating Erasure**: Enter the details of the person who is validating the erasure process. It contains fields Validator Name and Organization.
- 4. Click **Reset** to reset the fields.

5. Click **Save** to save the information you have entered. The following screen shows that the details have been saved successfully.



To enter the Asset Tag details:

- 1. Run BitRaser Drive Eraser. Select the Erasure Details tab.
- 2. Select the radio button Enter Asset Details.
- 3. Enter the Machine Asset tag in the provided field.

BitRas	Ser Aser				
Erasure	Erasure Details	Report			♀ i ?
O Enter Erasure Details	• Enter Asset Details				
Enter Machine Asse	et Tag Asset 01		Fill the same asset tag	g for all disks	
Asset Tag	ig.	Model No	Serial No	Size	1
		Reset	Save		
0				L	icense left : 5

4. Select the checkbox 'Fill the same asset tag for all disks' if you want to provide the same asset tag to all the erased disks.

5. You can see the information such as Asset Tag, Model No, Serial No, and Size.



- 6. To enter a different asset tag to a disk, click on its particular field.
- 7. Click **Reset** to reset the fields.
- 8. Click **Save** to save the information you have entered.





3.3. Working on Report and Certificate

BitRaser Drive Eraser Report:

BitRaser Drive Eraser provides you with a detailed report which contains Report Information, Customer Details, Erasure Summary, Hardware Test, Hardware Information, and Erasure Results. The details are given as follows:

BitRa	ISET RASER					
Erasure	Erasure Details	Report				🌣 i ?
BitRaser Report :						
Bit Ras	ser				ste	llar
		BitRaser	Report			
Report Informa	ation					
Report ID:	1	0	Report Date:	November 20), 2019 10:21:14 MST	
Digital Identifier:	62fffda9f190d82c1c73b75d3e7d9		Software Version:	BitRaser Driv	ve Eraser 3.0.0.0	
Customer Deta	ails					
Customer Name:	Mark Thomas		Customer Address:	Arizona, US		
Erasure Summ	narv		/			
Total Disks:	1		Successful Disks:	1		
Disks to Erase:	1		Failed Disks:	0		
Eraser Method:	Zeroes		Disks in Process:	0		
Write Passes:	1	0	Verification:	No Verificat	ion	
Hardware Test	t					
Motherboard:	Successful	1	Processor:	Successful		
Momone	Successful	1	Couboard:	Succossful		
Report Settings				Export	Generate Certificate	Save
0					Licens	e left : 5

- **Report Information** contains details such as Report ID, Report Date, Digital Identifier and Software Version.
- **Customer Details** contains details such as Customer Name and Address.
- Erasure Summary contains number of disks, disks to erase, disks to process, number of successful or failed erasure of disks.
- Hardware Test contains details of test performed on various hardware devices of the system such as motherboard, memory, processor, and so on.
- Hardware Information lists out the hardware details of the computer such as manufacturer details, detailed system information, Disk information, Processor details, Network Adapter details, BIOS, Battery and so on.
- Erasure Results contains disk wise details of the erasure performed such as erasure method, number of sectors processed, asset tag, start and end time of process along with duration and status.

For information about viewing and customizing a report, see View and Customize Report.

For information about saving a report in PDF or XML format, see Save Report.

For information about sending a report to **BitRaser Server** or exporting a report to media in RPT format, see <u>Export Report</u> (Applicable only if you have licenses on cloud).



BitRaser Drive Eraser Certificate:

BitRaser Drive Eraser also provides you with a certificate of the erasure process performed. This certificate contains all the erasure details along with the signature and details of technician and validator performing the erasure process.

For information about generating and saving the certificate, see Generate and Save Certificate.



3.3.1. View and Customize Report

To view and customize BitRaser Drive Eraser report:

1. Run **BitRaser Drive Eraser** and select **Report** tab, the current report appears as shown below:

BitRaser Report : BitRaser Report : BitRaser Report Information Report Information Report ID: 1 Digital identifier: 62fffda9f190d82c1c73b75d3e7d9 Customer Details Customer Name: Mark Thomas Erasure Summary Total Disks: 1 Disks to Erase: 1 Eraser Method: Zeroes				Report	Frasure Details	Frasure
BitRaser Report Report Information Report ID: 1 Digital identifier: 62fffda9f190d82c1c73b75d3e7d9 Customer Details Customer Name: Mark Thomas Erasure Summary Total Disks: 1 Disks to Erase: 1 Eraser Methodi: Zeroes 0					Elastic Details	tRaser Report :
BitRaser Report Report Information Report ID: 1 Digital Identifier: 62fffda9f190d82c1c73b75d3e7d9 Customer Details Customer Details Customer Address: Arizona, US Successful Disks: 1 Failed Disks: 1 Disks to Erase: 1 Failed Disks: 0 Disks to Erase: 0 Disks in Process: 0	stellar	st			er	Bit Rase
Report Information Report ID: 1 Digital Identifier: 62fffda9f190d82c1c73b75d3e7d9 Report Date: November 20, 2019 Software Version: BitRaser Drive Eras Customer Details Customer Address: Successitul Disks: November 20, 2019 Software Version: BitRaser Drive Eras Customer Address: Successitul Disks: Total Disks: 1 Disks to Erase: Disks in Process: Disks in Process: Disks in Process: Disks in Process:			r Report	BitRase		
Report ID: 1 Report ID: 0 Digital Identifier: 62fffda9f190d82c1c73b75d3e7d9 Software Version: BitRaser Drive Eras Customer Details Customer Name: Mark Thomas Customer Address: Arizona, US Software Version: Disks: 1 Successful Disks: 1 Disks to Erase: 1 Failed Disks: 0 Eraser Method: Zeroes Disks in Process: 0					on	Report Information
Digital Identifier: 62fffda9f190d82c1c73b75d3e7d9 Software Version: BitRaser Drive Eras Customer Details Customer Name: Mark Thomas Customer Address: Arizona, US Erasure Summary Total Disks: 1 Successful Disks: 1 Disks to Erase: 1 Failed Disks: 0 Eraser Method: Zeroes Disks in Process: 0	10:21:14 MST	November 20, 2019 10:21:14 MST	Report Date:		1	Report ID: 1
Customer Details Customer Name: Mark Thomas Customer Address: Arizona, US Erasure Summary Successful Disks: 1 Total Disks: 1 Successful Disks:: 1 Disks to Erase: 1 Failed Disks:: 0 Eraser Method: Zeroes Disks in Process: 0	ər 3.0.0.0	BitRaser Drive Eraser 3.0.0.0	Software Version:		62fffda9f190d82c1c73b75d3e7d9	Digital Identifier: 62
Customer Name: Mark Thomas Customer Address: Arizona, US Erasure Summary Total Disks: 1 Disks to Erase: 1 Eraser Method: Zeroes Disks in Process: 0					S	Customer Details
Erasure Summary Total Disks: 1 Successful Disks: 1 Disks to Erase: 1 Failed Disks: 0 Eraser Method: Zeroes Disks in Process: 0		Arizona, US	Customer Address:		Mark Thomas	Customer Name: M
Total Disks: 1 Successful Disks: 1 Disks to Erase: 1 Failed Disks: 0 Eraser Method: Zeroes Disks in Process: 0					w	Fragura Summary
Install Disks: I Succession Disks: I Disks to Erase: 1 Failed Disks: 0 Eraser Method: Zeroes Disks in Process: 0			Constant Distant		y	
Eraser Method: Zeroes Disks in Process: 0		1	Successful Disks:		1	Viele to Eraso: 1
Eraber metrodi Eeroeb		0	Disks in Process		Zeroes	raser Method: 76
Write Passes: 1 Verification: No Verification		No Verification	Verification:		1	Vrite Passes: 1
Hardware Test						lardware Test
Motherboard: Successful Processor: Successful		Successful	Processor:		Successful	Notherboard: S
Mamon: Successful Kouboard: Successful		Succesful	Kovboard:		Successful	lomon: 0

2. In case you want to customize the report, select **Report Settings** button located at the bottom left of the screen.

BitRaser Drive Eraser	
iettings	
Enter Report Header Text	
BitRaser Report	
Image Settings	
Select top right logo (170 x 48 PNG)	
/home/BitRaserConfig/Images/right-logo.png	Browse
Select watermark (250 x 300 PNG)	
/home/BitRaserConfig/Images/BitRaser.png	Browse
Select erasure person signature (170 x 48 PNG)	
/home/BitRaserConfig/Images/erasurer-sign.png	Browse
Select validation person signature (170 x 48 PNG)	
/home/BitRaserConfig/Images/validator-sign.png	Browse



3. In **Report Settings** dialog box, you can edit the following fields:

FIELD NAME	DESCRIPTION
Enter report header	Enter header text that appears on the header of the report (must be maximum 30
text	characters)
Select top right Logo	Select the check-box and click Browse to select the top right logo of the report
	(image size and format - 170 x 48 PNG)
Select watermark	Select the check-box and click Browse to select the watermark (image size and
	format - 250 x 300 PNG)
Select erasure person	Select the check-box and click Browse to select the erasure person signature (image
signature	size and format - 170 x 48 PNG)
Select validation	Select the check-box and click Browse to select the validation person signature
person signature	(image size and format - 170 x 48 PNG)

Note: You can reset report settings fields using the **Reset** button located at the bottom left of the **Report Settings** dialog box.

Note: Top right logo, watermark, erasure person signature and validation person signature image size needs to be exactly the same as specified in **Report Settings**. Top left logo and footer image and text are set by default. **BitRaser Drive Eraser** will accept images with specified size and format only. In case of size mismatch, BitRaser Drive Eraser will continue to use the previously selected images.

4. After making the required changes to **Report Settings**, click **OK** to save.



3.3.2. Save Report

To save a BitRaser Drive Eraser report:

1. Run BitRaser Drive Eraser. Select Report tab.

2. Click on **Save** button located at the bottom right of the screen, following dialog box appears:

the set of
O XML
Browse

3. From the dialog box, select the format in which you want to save the report, that is, either in **PDF** or **XML** format.

	BitRaser Driv	ve Eraser	
BitRaser Re	port file		
Enter file na	ame (XML) : Report		
▼ 📮 Co	mputer		
Þ 🐻	[Kingston] USB-7:0:0:0(Part-	1)	
/home/BitU	SBMnt/USB-7:0:0:0		
Refresh	Create Folder	Cancel	Save

4. Click **Browse**. The following screen appears:

5. Enter the file name for the XML file in the field provided and select the destination folder where you want the file to be saved.

Note: Use **Refresh** button to refresh the list of media connected to the computer and **Create Folder** to create a new folder at the destination you selected.



6. Click **Save** to continue.

7. If you also wish to generate and save the certificate in the same path, select the check-box **Generate** certificate.

8. Click OK and the report will be saved.

Note: If you have **BitRaser Drive Eraser**'s licenses on cloud, the report is sent to **BitRaser Server** once the erasure process is completed. Make sure your internet connection is active.



3.3.3. Export Report

This topic is only applicable if you have BitRaser Drive Eraser's licenses on cloud.

To export a BitRaser Drive Eraser report:

- 1. Run BitRaser Drive Eraser. Select Report tab.
- 2. Click on **Export** button located at the bottom right of the screen, following dialog box appears:

inve Eraser	
) Export to media	

- 3. Select the destination to export the report, the following options are available:
 - Send to server: This option allows to send the report to BitRaser Server. To do this, select Send to server button and click Send.

Note: Reports can be send to *BitRaser Server* only after completion of erasure process. *Note:* Once the erasure process is completed, the erasure report is automatically sent to *BitRaser Server*.

icon on the bottom right corner of the report under **Report Tab** indicates that the report has been successfully sent to **BitRaser Server.**

- Export to media: This option allows to export the report to media device in RPT format. To do this:
 - Select Export to media button, Select path to export report option appears.

BitRaser Drive Eraser				
Select destir	ation			
	O Send to serve	er	• Export to mee	dia
Select pat	n to export report :	:		

Click Browse.



	BitRaser Driv	ve Eraser	
BitRaser Re Enter file na	port file ame (RPT) : Report		
V Col	mputer Kingston] USB-7:0:0:0(Part-	1)	
home/BitU	SBMnt/USB-7:0:0:0		
Refresh	Create Folder	Cancel	Save

• Enter the file name for the RPT file in the field provided and select the destination folder where you want the file to be saved.

Note: Use *Refresh* button to refresh the list of media connected to the computer and *Create Folder* to create a new folder at the destination you selected.

- Click **Save** to continue.
- On the **Select destination** dialog box, click **Export** to save the report at the selected destination.



3.3.4. Generate and Save Certificate

This option allows to generate and save the erasure certificate to media device in PDF format. To do this:

1. Run BitRaser Drive Eraser. Select Report tab.

2. Click on Generate Certificate button located at the bottom right of the screen, following dialog box appears:

	BitRaser Drive	Eraser	
litRaser Ce	rtificate		
inter file na	ame (PDF) : Certificate	SEQUERCE AND	
V Cor	mputer		
Þ 🧔 🛛	Kingston] USB-7:0:0:0(Part-1)	2	
10me/BitU	SBMnt/USB-7:0:0:0		

3. Enter the file name for the PDF file in the field provided and select the destination folder where you want the certificate to be saved.

Note: Use *Refresh* button to refresh the list of media connected to the computer and *Create Folder* to create a new folder at the destination you selected.

4. Click **Save** to continue.

Note: It is advisable to verify the saved certificate before closing the application.



3.4. General Settings

The **General** settings allows to update various application general settings, change bad sector limit, select default erasure method and verification etc. It also allows you to create custom erasure methods.

To change BitRaser Drive Eraser General settings:

- 1. Click on the **Settings** icon on the top right corner of the screen, the settings window appear. This window has the following tabs:
 - General settings
 - BitRaser Server settings (Applicable only if you have licenses on cloud)
 - Network settings (Applicable only if you have licenses on cloud)
 - Proxy settings (Applicable only if you have licenses on cloud)
- 2. Click on General tab, if not selected by default.

BitRaser Drive Eraser		
General BitRaser S General Settings Image: Comparison of the sector of	verver Network Pro	Generate Certificate For Each disk individually All disks collectively Bad Sector Settings
		Bad sectors limit 50 Bad blocks limit 10
Erasure Setting		
Default erasure method	usure method US Department of Defense, DoD 5220.22-M (3 passe: 💌	
Default Verification	Total Verification	
Custom Erasure Method	ОК	Apply Close

- 3. In the **General** tab menu, you can edit the following fields:
 - General Settings:

This option allows you to change various general and default settings associated with **BitRaser Drive Eraser** software. The following fields can be edited from this section:

- Erase Remapped Sectors: Checking this field erases the remapped sectors of the hard drives if any.
- Remove HPA/DCO automatically: Checking this field removes HPA/DCO area of memory on a hard drive.



 Ask to initialize erased disk on exit: Checking this field prompts a dialog box which asks whether or not to initialize the erased disk before quitting the application once the erasure process is complete.

• Generate Certificate For:

This option allows you to generate certificate for a single disk or all the disks collectively. It contains the following two fields:

- **Each disk individually**: Checking this field will generate a separate certificate for each disk individually.
- All disks collectively: Checking this field will generate a single certificate for all the disks collectively.

Bad Sector Settings

This option allows you to change the limit of bad sectors and blocks after which your wiping process would automatically stop.

- **Bad Sectors Limit**: Enter the number of bad sectors on which you want to stop the wiping process.
- **Bad Blocks Limit**: Enter the number of bad blocks on which you want to stop the wiping process.

• Erasure Settings

This option allows you to edit the default erasure settings:

- **Default erasure method**: Select an erasure method from the drop down list. The selected method will act as a default erasure method.
- **Default Verification**: Select a verification method from the drop down list, which will act a default verification method to verify.

Custom Erasure Method:

This option allows you to create your own erasure method. To create your own erasure method, use the following steps:

- 1. Click on the **Custom Erasure Method** in the general settings menu.
- 2. A dialog box is displayed as shown below.



Add New Erasure Metho	d	
Enter method name :	Custom Method 1	
Enter Pattern text :	0	
Enter write passes :	1 •	
Delete Custom Erasu	re Method	

3. In 'Enter method name' field, type the name you want to give to your erasure method.

4. In 'Enter Pattern text' field, type the pattern or data you want to overwrite on the disk during the wiping process.

5. In 'Enter write passes' field, select the number of passes from one to nine, in which you want your erasure to be completed.

6. Click on **Add**.

You can also delete the custom erasure method which you added. To do this:

1. Select the check-box **Delete Custom Erasure Method** and select the custom erasure method that you want to delete from the drop down menu.

	BitRaser Drive Eraser
Add New Erasure Metho	d
Enter method name :	
Enter Pattern text :	
Enter write passes :	1
Delete Custom Erasu	re Method
Custom Method 1 - St	andard(Custom)
Custom Method	1 - Standard(Custom)
Close	C Delete

2. Click **Delete** to remove the selected custom erasure method.

	BitRaser Drive Eraser
Add New Erasure	Method
	×
Enter Patt Enter writ	Selected erasure method deleted
Close	Add

Note: You can only add up to 5 custom erasure methods. The created custom erasure method is displayed in the list of **Erasure Method** in **Advanced Options** in **Erasure** tab.



4. Frequently Asked Questions (FAQ)

1. What is Data Erasure?

Data erasure is a process of permanently erasing data from a storage media device like a hard disk, USB drive and SD card. In its simplest form, a data wiping algorithm overwrites with zeros, but more advanced algorithms use a combination of filling up a disk with random information plus multiple passes to ensure impossibility of retrieval from an erased disk.

2. What is BitRaser Drive Eraser and what are its main features?

BitRaser Drive Eraser is a portable application for permanent data erasure from a storage device. Using it, you can erase all data and prevent recovery of erased data.

Some of its main features are:

- Option to boot from either a USB dongle or CD/DVD.
- Supports up to 32 hard drives for simultaneous erasure.
- Supports erasure of IDE, SATA, SCSI hard drives SSD, SD Card and USB drive.
- Software allows you to customize reports and erasure certificate with an option to save reports in PDF or XML format.
- Equipped with 24 world class wiping algorithms with 3 options of erasure verification (No verification, Random verification and Total verification).

3. What is difference in having licenses on BitRaser Lock Key and having licenses on cloud?

BitRaser Drive Eraser need access to license data for the erasure process. This license information is stored either on a USB device called as **BitRaser Lock Key** or on cloud with **BitRaser Server**. Both options are available for the users at the time of purchase. The major differences are listed as follows:

Licenses on Cloud	Licenses on BitRaser Lock Key
1. Stores license information on BitRaser Server.	1. Stores license information on a USB device.
2. Needs connection to internet and BitRaser Server	2. Needs the USB device to be connected physically
while running the application.	and internet connection is not required.
3. Automatically delivers reports and certificates to	3. Reports and certificates needs to be saved on a
BitRaser Cloud Console.	USB device.
4. Cloud integration for user management.	4. User management option is not available.

4. I want to erase multiple drives at a time, is it possible to do so using BitRaser Drive Eraser?

Yes, of course, you can erase multiple drives at the same time. BitRaser Drive Eraser supports erasure of a maximum 32 hard drives simultaneously.

5. In how many formats, can I save my erasure report?

BitRaser Drive Eraser allows you to save the erasure report in two formats. You can save your erasure report in PDF and XML format.

6. Does BitRaser Drive Eraser support other languages?

BitRaser Drive Eraser is currently available in English language only.



7. Is it possible to edit existing fields of the erasure report?

Yes, you can edit existing fields from the erasure report of BitRaser Drive Eraser as per your requirement.

8. Can BitRaser Drive Eraser erase SSD drives?

Yes, BitRaser Drive Eraser supports SSD drives erasure.



5. Legal Notices

Copyright

BitRaser Drive Eraser software, accompanied user manual and documentation are copyright of Stellar Information Technology Private Limited with all rights reserved. Under the copyright laws, this user manual cannot be reproduced in any form without the prior written permission of Stellar Information Technology Private Limited. No Patent Liability is assumed, however, with respect to the use of the information contained herein.

Copyright © Stellar Information Technology Private Limited. All rights reserved.

Disclaimer

The Information contained in this manual, including but not limited to any product specifications, is subject to change without notice.

STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED PROVIDES NO WARRANTY WITH REGARD TO THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN AND HEREBY EXPRESSLY DISCLAIMS ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE WITH REGARD TO ANY OF THE FOREGOING STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED ASSUMES NO LIABILITY FOR ANY DAMAGES INCURRED DIRECTLY OR INDIRECTLY FROM ANY TECHNICAL OR TYPOGRAPHICAL ERRORS OR OMISSIONS CONTAINED HEREIN OR FOR DISCREPANCIES BETWEEN THE PRODUCT AND THE MANUAL. IN NO EVENT SHALL STELLAR INFORMATION TECHNOLOGY PRIVATE LIMITED, BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL SPECIAL, OR EXEMPLARY DAMAGES, WHETHER BASED ON TORT, CONTRACT OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH THIS MANUAL OR ANY OTHER INFORMATION CONTAINED HEREIN OR THE USE THEREOF.

Trademarks

BitRaser Drive Eraser® is a registered trademark of Stellar Information Technology Private Limited.

All Trademarks Acknowledged.

All other brands and product names are trademarks or registered trademarks of their respective companies.

License Agreement - BitRaser Drive Eraser

BitRaser Drive Eraser

Copyright © Stellar Information Technology Private Limited. INDIA

www.stellarinfo.com

All rights reserved.

All product names mentioned herein are the trademarks of their respective owners.

This license applies to the standard-licensed version of BitRaser Drive Eraser.



Your Agreement to this License

You should carefully read the following terms and conditions before using, installing or distributing this software, unless you have a different license agreement signed by Stellar Information Technology Private Limited.

If you do not agree to all of the terms and conditions of this License then do not copy, install, distribute or use any copy of **BitRaser Drive Eraser** with which this License is included, you may return the complete package unused without requesting an activation key within 30 days after purchase for a full refund of your payment.

The terms and conditions of this License describe the permitted use and users of each Licensed Copy of **BitRaser Drive Eraser**. For purposes of this License, if you have a valid single-user license, you have the right to use a single Licensed Copy of **BitRaser Drive Eraser**. If you or your organization has a valid multi-user license, then you or your organization has the right to use up to a number of Licensed Copies of **BitRaser Drive Eraser** equal to the number of copies indicated in the documents issued by Stellar when granting the license.

Scope of License

Each Licensed Copy of **BitRaser Drive Eraser** may either be used by a single person or used non-simultaneously by multiple people who use the software personally installed on a single workstation. This is not a concurrent use license.

All rights of any kind in **BitRaser Drive Eraser**, which are not expressly granted in this license, are entirely and exclusively reserved to and by Stellar Information Technology Private Limited. You shall not rent, lease, modify, translate, reverse engineer, decompile, disassemble or create derivative works based on **BitRaser Drive Eraser** nor permit anyone else to do so. You shall not make access to **BitRaser Drive Eraser** available to others in connection with a service bureau, application service provider or similar business nor permit anyone else to do so.

Warranty Disclaimers and Liability Limitations

BitRaser Drive Eraser and all accompanying software, files, data and materials are distributed and provided AS IS and with no warranties of any kind, whether expressed or implied. You acknowledge that good data processing procedure dictates that any program including **BitRaser Drive Eraser** must be thoroughly tested with non-critical data before there is any reliance on it and you hereby assume the entire risk of all use of the copies of **BitRaser Drive Eraser** covered by this License. This disclaimer of warranty constitutes an essential part of this License. In addition, in no event does Stellar authorize you or anyone else to use **BitRaser Drive Eraser** in applications or systems where its failure to perform can reasonably be expected to result in a significant physical injury or in loss of life. Any such use is entirely at your own risk and you would not hold Stellar responsible for any and all claims or losses relating to such unauthorized use.

In no event shall Stellar Information Technology Private Limited or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use the software product or the provision of or failure to provide support services, even if Stellar Information Technology Private Limited has been advised of the possibility of such damages. In



any case, Stellar Information Technology Private Limited's entire liability under any provision shall be limited to the amount actually paid by you for the software product.

General

This License is the complete statement of the agreement between the parties on the subject matter and merges and supersedes all other or prior understandings, purchase orders, agreements and arrangements. This License shall be governed by the laws of the State of Delhi, India. Exclusive jurisdiction and venue for all matters relating to this License shall be in courts and fora located in the State of Delhi, India and you consent to such jurisdiction and venue. There are no third party beneficiaries of any promises, obligations or representations made by Stellar herein. Any waiver by Stellar of any violation of this License by you shall not constitute nor contribute to a waiver by Stellar of any other or future violation of the same provision or any other provision of this License.

Copyright © Stellar Information Technology Private Limited. All rights reserved.



6. About Stellar

Stellar is the world's foremost Data Care Corporation, with expertise in Data Recovery, Data Erasure, Mailbox Conversion, and File Repair software and services. Stellar has been in existence from past 25+ years and is a customer-centric, critically acclaimed, global data recovery, data migration & erasure solutions provider with cost-effective solutions available for large corporate, SMEs & Home Users. **Stellar** has a strong presence across USA, Europe & Asia.

Product Line:

Stellar provides a wide range of Do It Yourself (DIY) Software for Consumer as well as Software for Businesses:

Data Recovery

The widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!



Know More -->

Email Repair & Converter

Robust applications to restore inaccessible mailboxes of MS Exchange, Outlook, AppleMail, Thunderbird, Eudora, Spicebird, Entourage, and Pocomail mailbox. Also, tools to convert mailboxes and database files from one format to another.



Know More -->

File Repair

The most comprehensive range of file repair software for Windows, Mac and Linux. Recover your files, which have been infected by viruses, malwares or have been damaged by improper shutdown and other corruption-related issues.



Know More -->

Database Repair

Professional and reliable software to repair corrupt or damaged database for Microsoft SQL Server, QuickBooks®, Microsoft Access, SQLite and many more.



Know More -->

Data Erasure

Best software for IT assets disposition. Secure and erase variety of storage media and files from PC/Laptop, Servers, Rack Drives or Mobile devices. Data once erased cannot be recovered by using any data recovery software or service.



Know More -->

Email Backup Tools

Fully featured backup utilities that provides a comprehensive solution in case of any disaster. These software facilitates taking back up of all your mails, contacts, tasks, notes, calendar entries, journals etc. with full & incremental backup options.



Know More -->



Photo and Video Tools

Professional tools to rebuild damaged or corrupt photos, videos, audios, and other multimedia files, from Window and Mac systems. Recover files from hard drives, memory cards, iPods, USB flash drives, digital cameras, IBM Micro Drives and more. Utility Tools

A range of utility software such as SpeedUp Mac, Drive Clone and Partition Manager for Mac systems as well as Password Recovery for Windows and Password Recovery for Windows Server based systems Stellar Toolkits

Stellar also provides toolkits that are combination of Powerful Tools Designed for Data Recovery, File repair, Mailbox repair and File Conversion. All in one power packed toolkits to meet the need of every business.



Know More -->



Know More -->



```
Know More -->
```

For more information about us, please visit www.stellarinfo.com.

