

Solution Brief

Sophos MDR

24/7 expert-led threat defense

Sophos Managed Detection and Response (MDR) is a fully managed service delivered by experts who detect and respond to cyberattacks targeting your computers, servers, networks, cloud workloads, email accounts, backups, and more. Our highly skilled security analysts stop advanced human-led attacks and take immediate action to neutralize threats before they can disrupt your business operations or compromise your sensitive data.

Use cases

1 | 24/7 THREAT MONITORING

Desired outcome: Extend your IT and Security team with experts who can respond to threats on your behalf.

Solution: Sophos MDR security analysts monitor, investigate, and respond to threats 24/7—executing immediate, human-led response actions to stop confirmed threats. Sophos employs 500+ threat detection and response experts backed by seven global security operations centers.

2 | ACCELERATE THREAT RESPONSE

Desired outcome: Improve your mean-time-to-respond (MTTR) to confirmed threats.

Solution: Our experts can execute threat response actions on your behalf to disrupt, contain, and eliminate attackers with an industry-leading average threat response time of 38 minutes—96% faster than the industry benchmark.

3 | STOP WHAT SECURITY TOOLS MISS

Desired outcome: Detect more cyberthreats than security tools can on their own.

Solution: Sixty-five percent of ransomware attacks start with an attacker exploiting legitimate user credentials or an unknown vulnerability and 29% start with compromised credentials. Sophos MDR analysts perform proactive threat hunts to identify attacker behaviors that only a human can detect and rapidly eliminate threats that tools alone can't stop.

4 | IMPROVE ROI

Desired outcome: Consolidate security solutions from across your environment and get more ROI from your technology investments.

Solution: Sophos MDR can provide the technology you need or leverage your existing cybersecurity investments to detect and respond to threats. Sophos' open, AI-native platform collects, filters, and correlates data from an extensive range of cybersecurity and IT tools, enabling Sophos MDR analysts to eliminate confirmed threats with speed, accuracy, and transparency.

Peer recognition



Sophos named a Customers' Choice in the 2024 Gartner® Voice of the Customer report for Managed Detection and Response



The top-rated managed detection and response service as rated and reviewed by customers on G2

Industry recognition



A top performing vendor in MITRE ATT&CK Evaluations for Managed Services

Learn more and get a custom service proposal

Sophos MDR:

www.sophos.com/MDR

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